

Complaints dealt with by the Director-General of Communications in April 2024

In April 2024, the Director-General of Communications (“DG Com”) dealt with 111 cases (142 complaints) under the delegated authority of the Communications Authority (“CA”), of which 4 cases (5 complaints) were classified as minor breaches and 93 cases (114 complaints) as unsubstantiated. The remaining 14 cases (23 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from May 2023 to April 2024 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in April 2024. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of April 2024.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from May 2023 to April 2024**

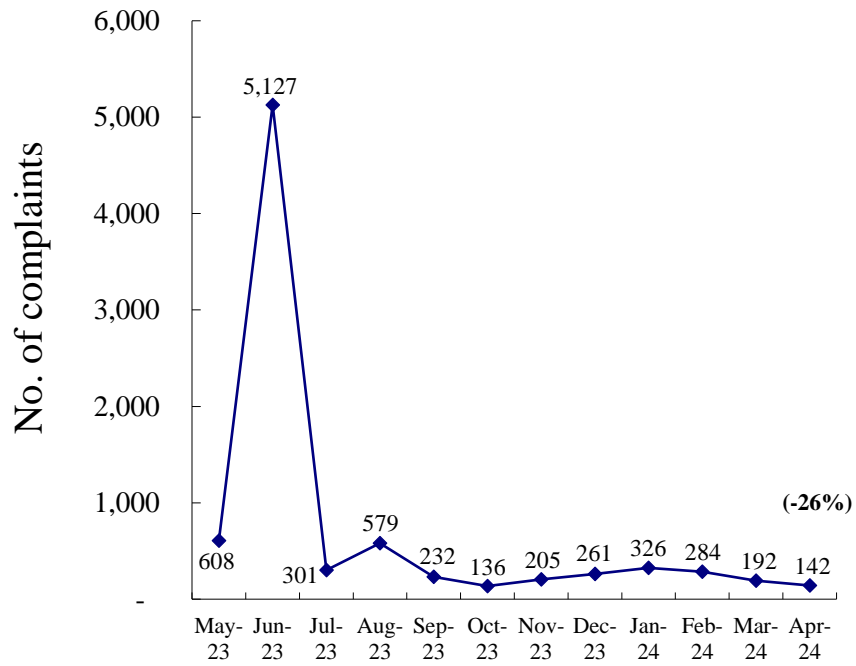


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in April 2024

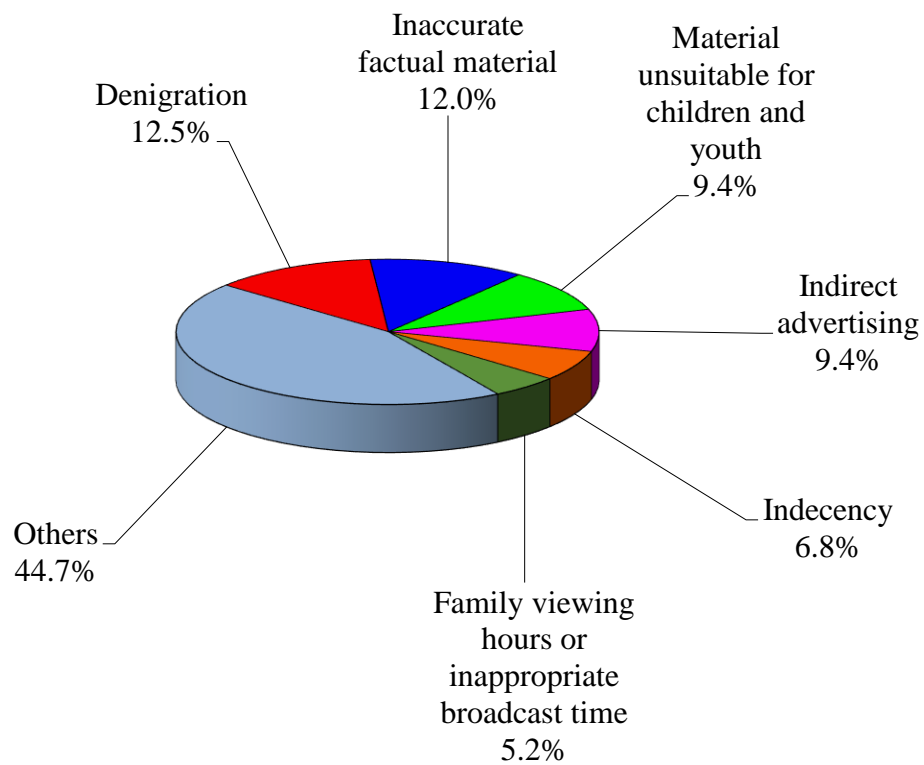


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in April 2024**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Midlife, Sing & Shine!” (中年好聲音)	TVB Jade	21.1.2023	Non-compliance with sponsor identification requirement
Radio Programme “Stock Picks” (揀股問盤)	Metro Finance	8.6.2023	Inaccuracy
TV Programmes “News Cast at 7” (7點新聞報道) & “now News” (now新聞報道)	HKTVE ViuTV, now News & now Business News Channel	8.3.2024	Inaccuracy
Radio Programme “Invest Power” (理財是力量)	Metro Finance	11.3.2024	Inaccuracy