

Complaints dealt with by the Director-General of Communications in July 2024

In July 2024, the Director-General of Communications (“DG Com”) dealt with 83 cases (211 complaints) under the delegated authority of the Communications Authority (“CA”), of which 3 cases (3 complaints) were classified as minor breaches and 60 cases (186 complaints) as unsubstantiated. The remaining 20 cases (22 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from August 2023 to July 2024 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in July 2024. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of July 2024.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from August 2023 to July 2024**

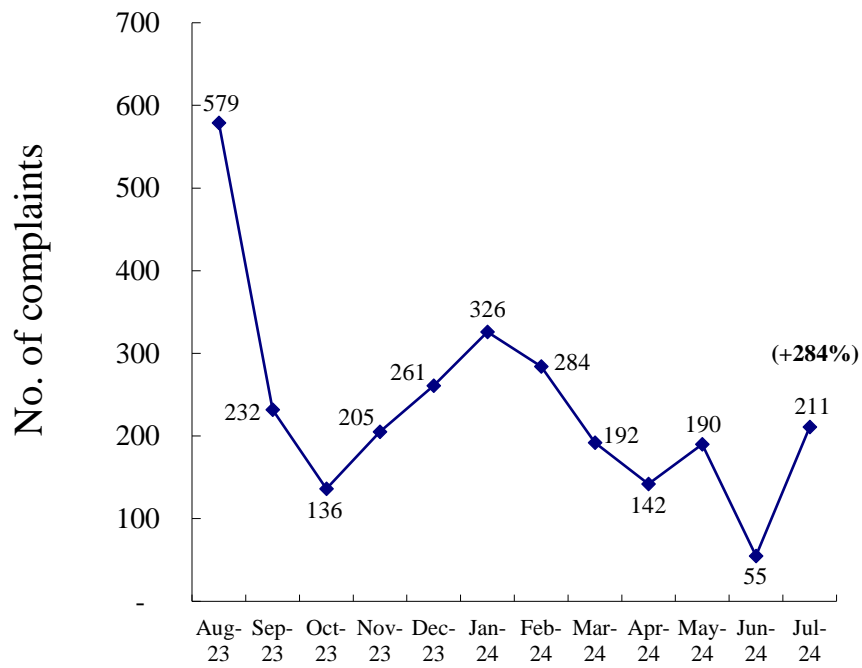


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in July 2024

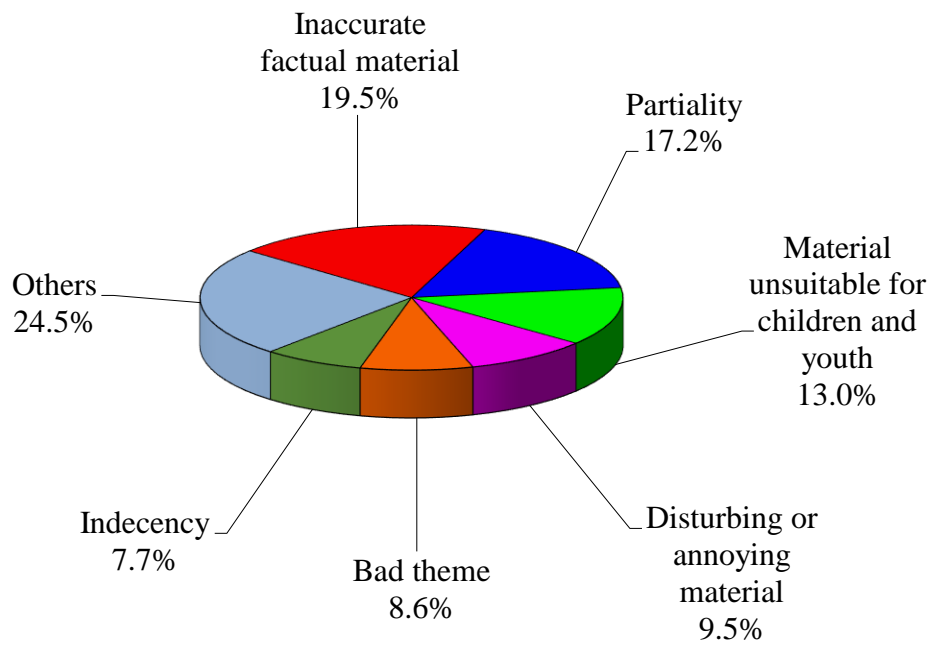


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in July 2024**

Title	Channel	Broadcast Date	Substance of Breach
TV Programmes “Main News” (7 點 直播室), “i-CABLE Main News” (7 點直播 室) & “Late News” (晚間直播室)	HOY TV & HOY Infotainment	5.6.2024	Inaccuracy
TV Programme “News Report” (新 聞報道)	TVB News	9.6.2024	Inaccuracy
Radio Programme “Roadmap to Knowledge Economy” (財知大 道)	Metro Finance	20.6.2024	Inaccuracy