

Complaints dealt with by the Director-General of Communications in August 2024

In August 2024, the Director-General of Communications (“DG Com”) dealt with 78 cases (104 complaints) under the delegated authority of the Communications Authority (“CA”), of which 3 cases (3 complaints) were classified as minor breaches and 47 cases (61 complaints) as unsubstantiated. The remaining 28 cases (40 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from September 2023 to August 2024 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in August 2024. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of August 2024.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from September 2023 to August 2024**

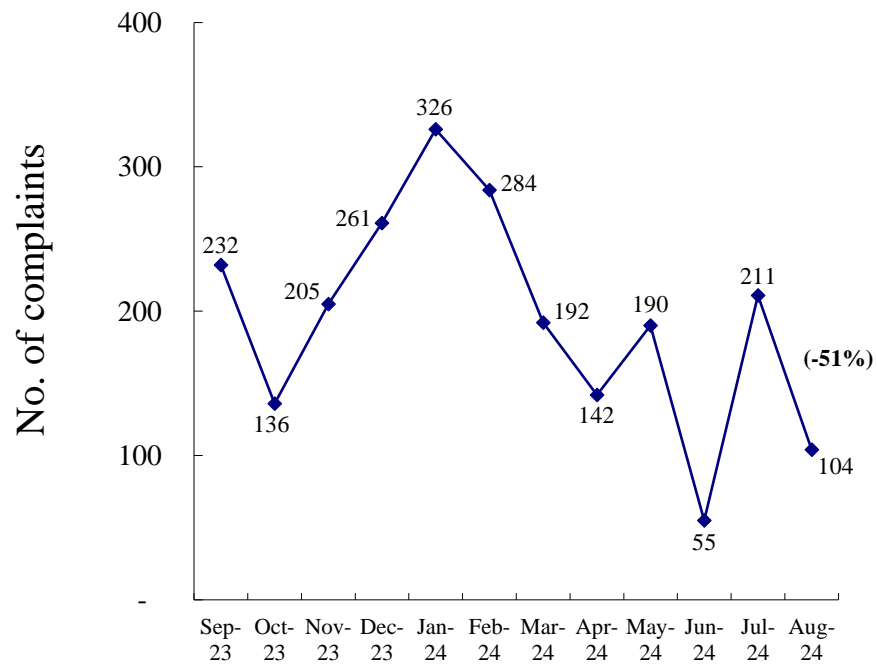


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in August 2024

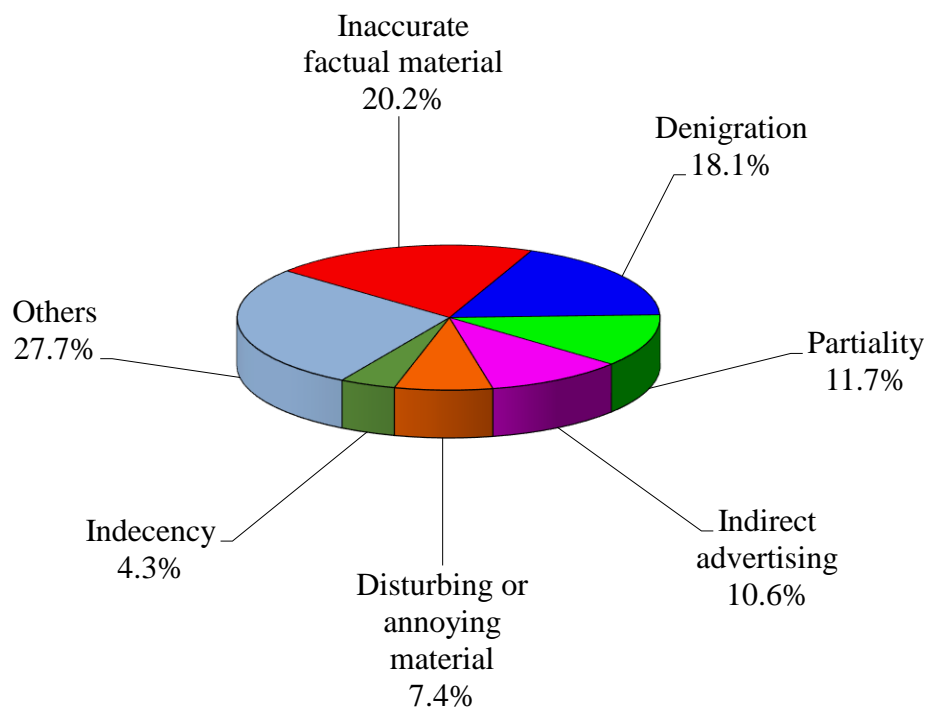


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in August 2024**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “News Report” (新聞報道)	TVB News	7.7.2024	Inaccuracy
TV Advertisement for “Deadpool & Wolverine” (死侍 與狼人)	TVB Jade	20.7.2024	No film classification symbol displayed in the advertisement
TV Programme “News Report” (新聞報道)	TVB News	24.7.2024	Inaccuracy