

Complaints dealt with by the Director-General of Communications in September 2024

In September 2024, the Director-General of Communications (“DG Com”) dealt with 69 cases (89 complaints) under the delegated authority of the Communications Authority (“CA”), of which 5 cases (7 complaints) were classified as minor breaches and 48 cases (65 complaints) as unsubstantiated. The remaining 16 cases (17 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from October 2023 to September 2024 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in September 2024. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of September 2024.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from October 2023 to September 2024**

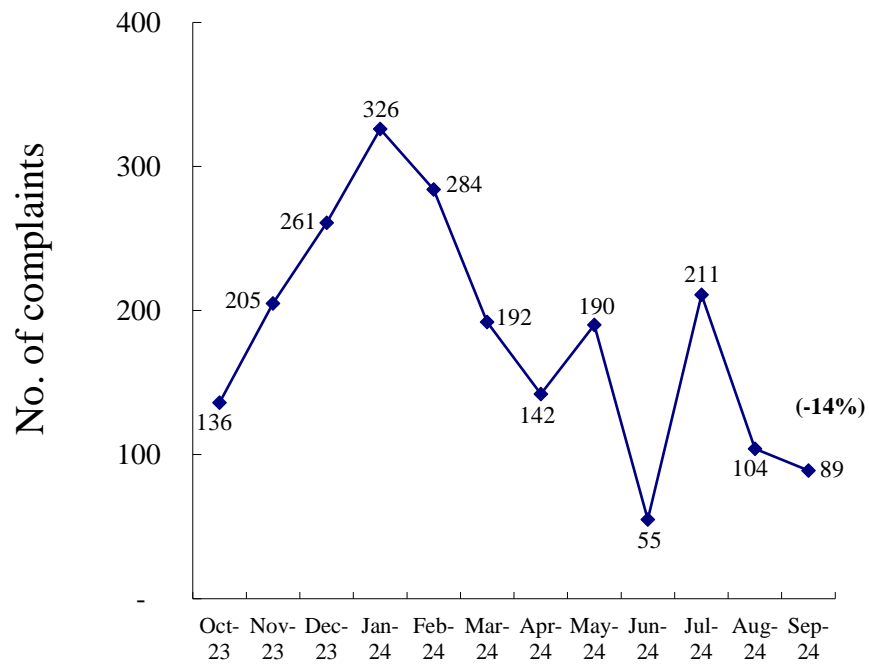


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in September 2024

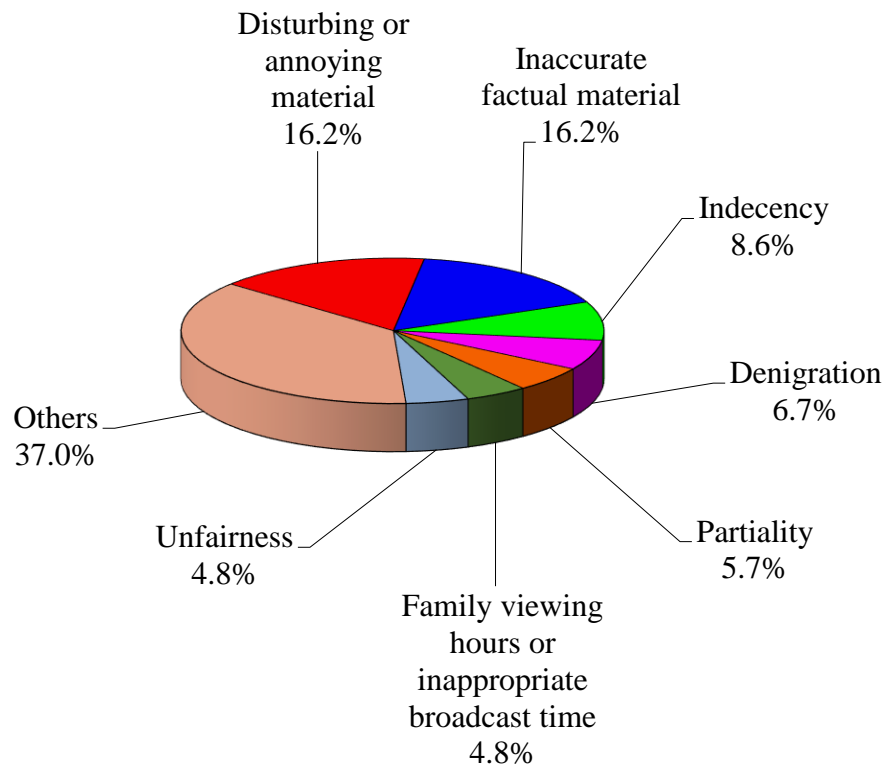


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in September 2024**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Serengeti” (森林女王)	TVB Jade	15-19 & 22-26.7.2024	Inaccuracy & misleading
Radio Programme “The Summit” (光明頂)	CR 1	15.7.2024	Inaccuracy & misleading
TV Programmes “Morning News” (早晨新聞) & “Morning Now” (now 早晨)	HKTVE ViuTV, now News & now Business News Channel	30.7.2024	Inaccuracy
TV Programme “i-Cable News” (有線新聞)	HOY Infotainment	8.8.2024	Inaccuracy
TV Programme “Finance Focus” (焦點財經)	HOY Infotainment	29.8.2024	Inaccuracy