

Complaints dealt with by the Director-General of Communications in October 2024

In October 2024, the Director-General of Communications (“DG Com”) dealt with 63 cases (73 complaints) under the delegated authority of the Communications Authority (“CA”), of which 47 cases (56 complaints) were classified as unsubstantiated. The remaining 16 cases (17 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from November 2023 to October 2024 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in October 2024.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from November 2023 to October 2024**

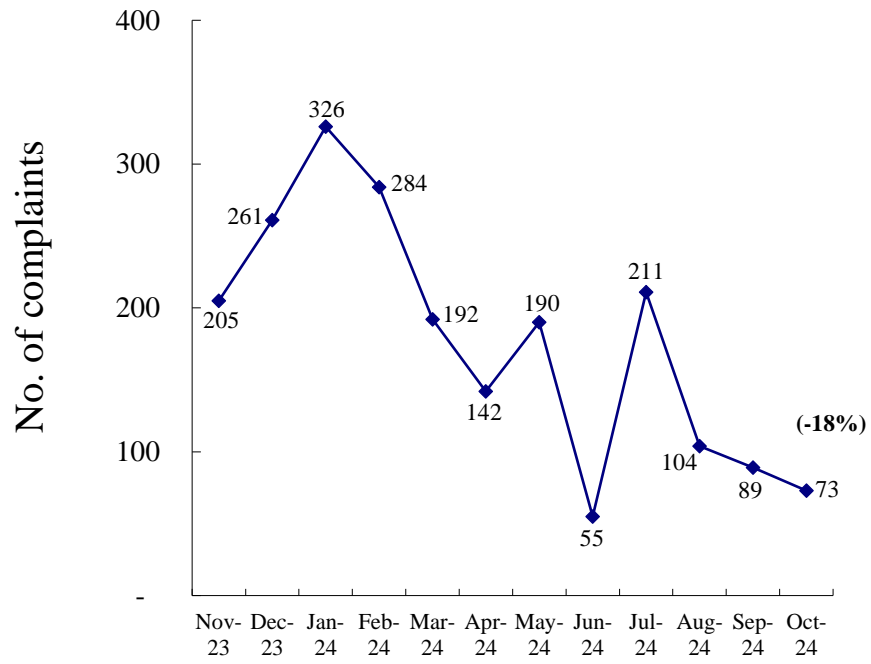


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in October 2024

