

Complaints dealt with by the Director-General of Communications in November 2024

In November 2024, the Director-General of Communications (“DG Com”) dealt with 37 cases (46 complaints) under the delegated authority of the Communications Authority (“CA”), of which 2 cases (2 complaints) were classified as minor breaches and 27 cases (34 complaints) as unsubstantiated. The remaining 8 cases (10 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from December 2023 to November 2024 are shown in [Figure 1](#). [Figure 2](#) shows the nature of the unsubstantiated complaints classified by the DG Com in November 2024. [Figure 3](#) shows the nature of the complaints classified by the DG Com as minor breaches in the month of November 2024.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from December 2023 to November 2024**

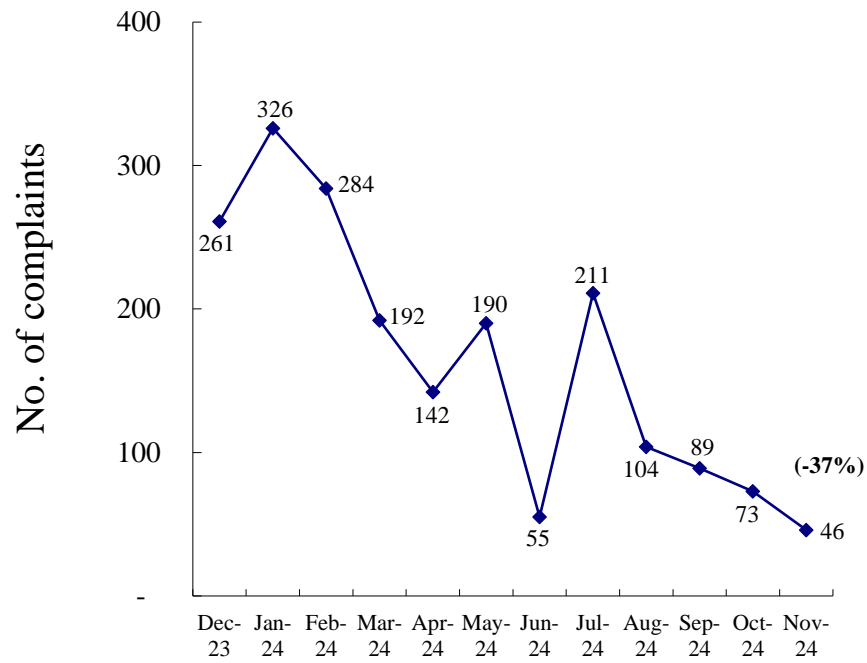


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in November 2024

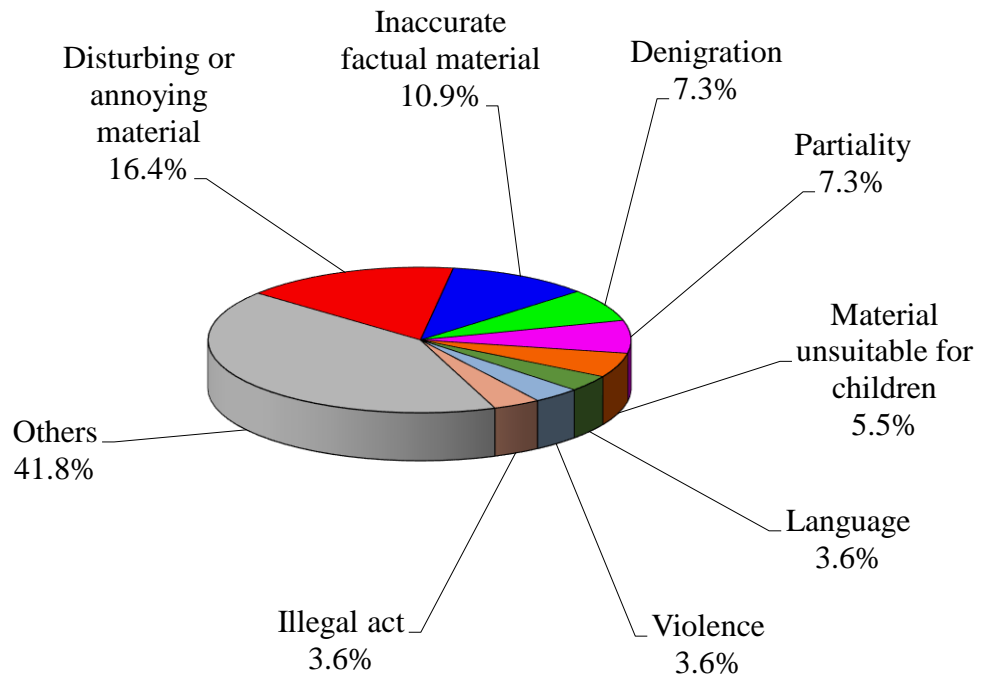


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in November 2024**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Speaking Up” (有 理說得清)	TVB Jade	7.10.2024	Inaccuracy
TV Programme “News Report” (新 聞報道)	TVB News Channel	21.10.2024	Inaccuracy