

Complaints dealt with by the Director-General of Communications in December 2024

In December 2024, the Director-General of Communications (“DG Com”) dealt with 55 cases (286 complaints) under the delegated authority of the Communications Authority (“CA”), of which 1 case (1 complaint) was classified as minor breach and 41 cases (257 complaints) as unsubstantiated. The remaining 13 cases (28 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from January to December 2024 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in December 2024. Figure 3 shows the nature of the complaint classified by the DG Com as minor breach in the month of December 2024.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from January to December 2024**

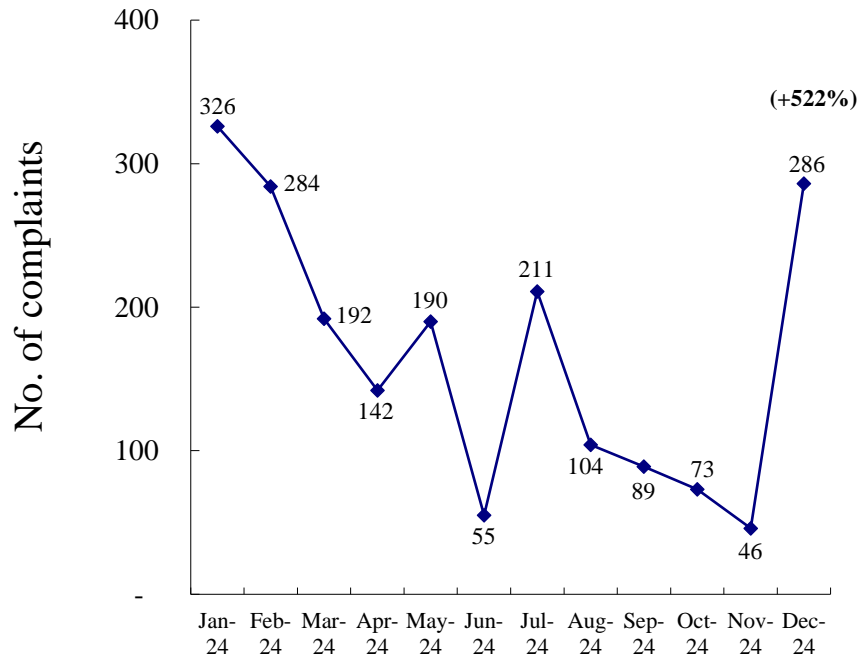


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in December 2024

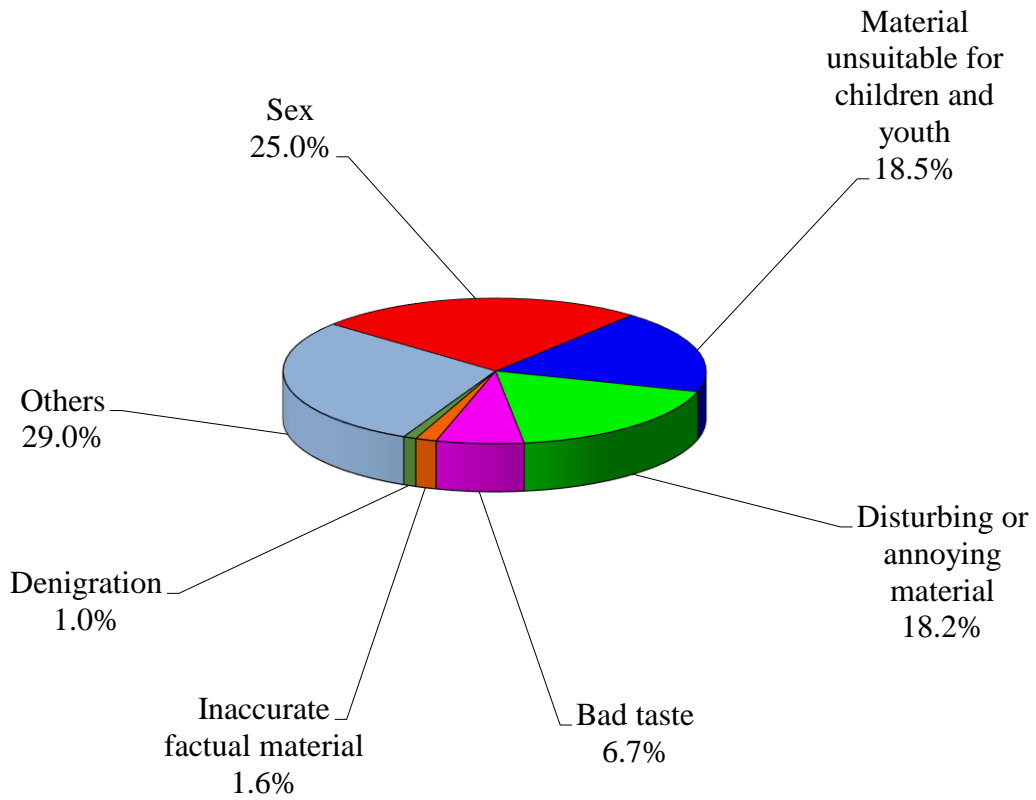


Figure 3

**List of Complaint Case classified by the
Director-General of Communications as Minor Breach
in December 2024**

Title	Channel	Broadcast Date	Substance of Breach
TV Programme “Noon News” (午 間新聞)	TVB News Channel	23.11.2024	Inaccuracy