

Complaints dealt with by the Director-General of Communications in January 2025

In January 2025, the Director-General of Communications (“DG Com”) dealt with 42 cases (59 complaints) under the delegated authority of the Communications Authority (“CA”), of which 1 case (1 complaint) was classified as minor breach and 29 cases (41 complaints) as unsubstantiated. The remaining 12 cases (17 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from February 2024 to January 2025 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in January 2025. Figure 3 shows the nature of the complaint classified by the DG Com as minor breach in the month of January 2025.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from February 2024 to January 2025**

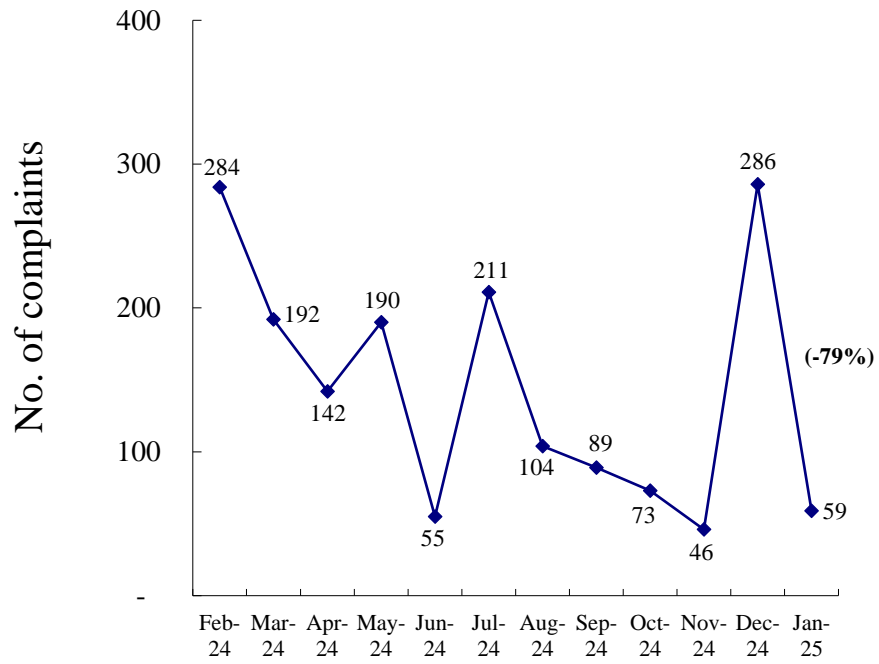


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in January 2025

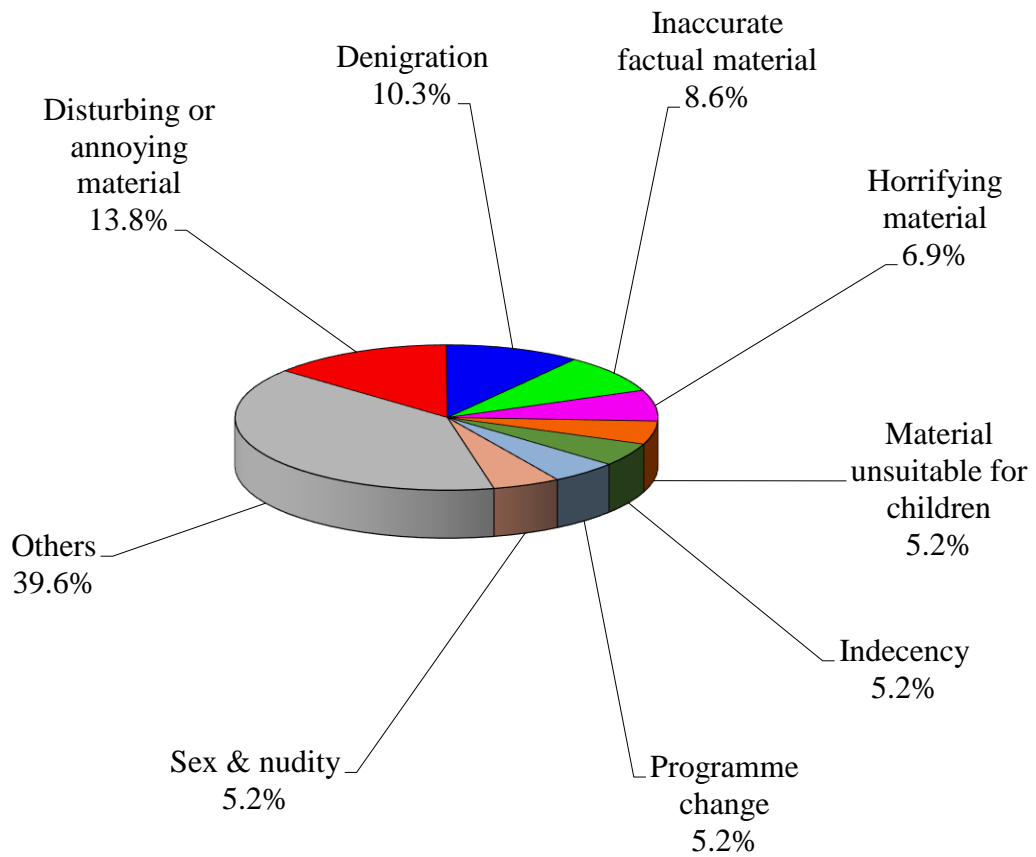


Figure 3

**List of Complaint Case classified by the
Director-General of Communications as Minor Breach
in January 2025**

| Title | Channel | Broadcast Date | Substance of Breach |
|--|----------------|-----------------------|----------------------------|
| Radio Programme “Roadmap to Knowledge Economy” (財知大 道) | Metro Finance | 23.12.2024 | Inaccuracy & misleading |