

Complaints dealt with by the Director-General of Communications in February 2025

In February 2025, the Director-General of Communications (“DG Com”) dealt with 54 cases (78 complaints) under the delegated authority of the Communications Authority (“CA”), of which 2 cases (2 complaints) were classified as minor breaches and 40 cases (62 complaints) as unsubstantiated. The remaining 12 cases (14 complaints) were found to be outside the ambit of the Broadcasting (Miscellaneous Provisions) Ordinance.

The monthly figures of complaints dealt with by the DG Com under the delegated authority of the CA from March 2024 to February 2025 are shown in Figure 1. Figure 2 shows the nature of the unsubstantiated complaints classified by the DG Com in February 2025. Figure 3 shows the nature of the complaints classified by the DG Com as minor breaches in the month of February 2025.

Figure 1

**Complaints dealt with by the
Director-General of Communications
from March 2024 to February 2025**

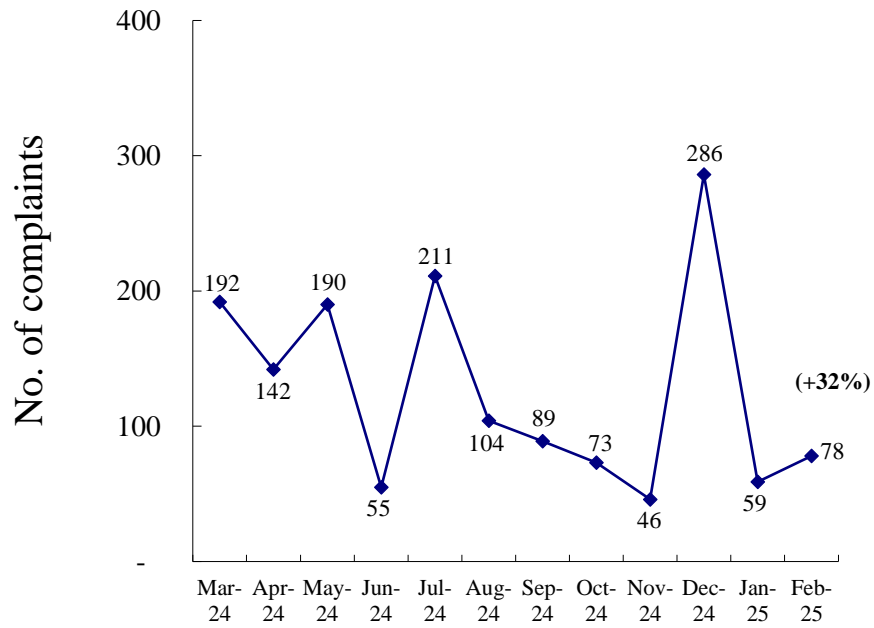


Figure 2

Nature of the Unsubstantiated Complaints classified by the Director-General of Communications in February 2025

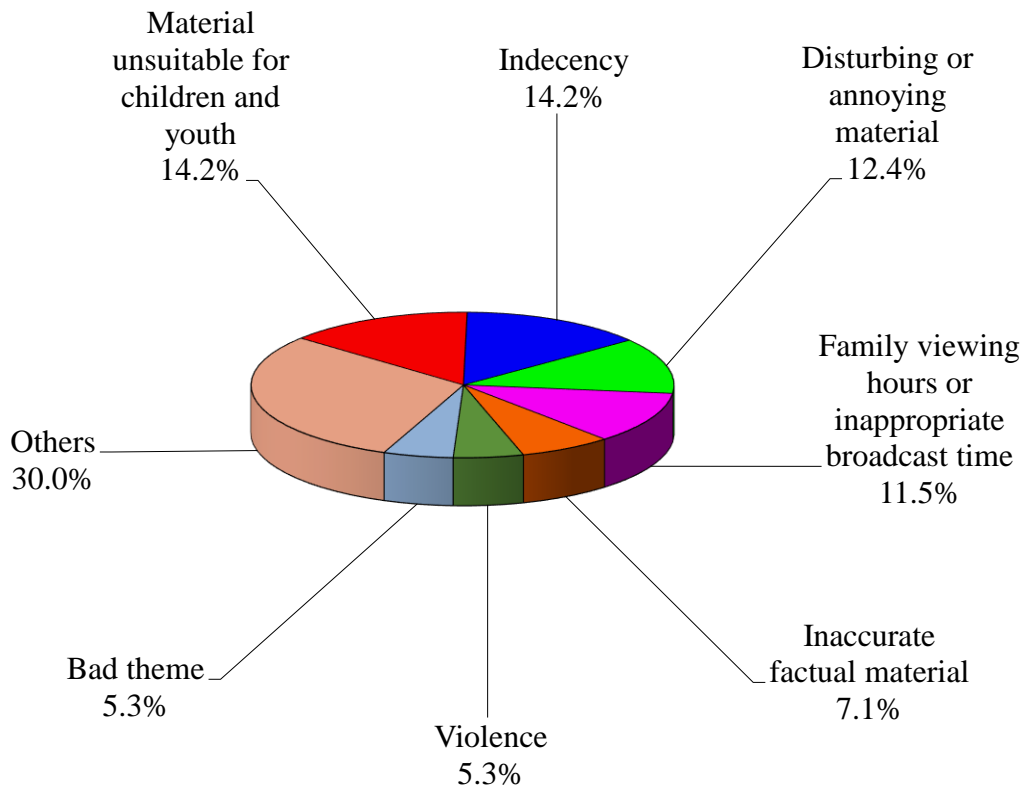


Figure 3

**List of Complaint Cases classified by the
Director-General of Communications as Minor Breaches
in February 2025**

Title	Channel	Broadcast Date	Substance of Breach
Radio Programme “Hong Kong Today” (晨早新聞 天地)	RTHK Radio 1	16.12.2024	Inaccuracy
TV Programme “P1X3L 5G Level Up” (P1X3L 5G 上位計劃)	HKTVE ViuTV	5.1.2025	No reasonable steps taken to inform viewers of programme change